Upload large files in chunks

WorkDrive improves the process of uploading large files by breaking them into smaller segments or chunks and uploading them individually. This enhances the upload experience and reduces the challenges often associated with large file uploads. Now, you can upload without worrying about slow or unreliable internet connections, and easily resume uploads after an interruption.

Notes:

- Currently, uploading files in chunks support is available only on our **WorkDrive web** platform, **WorkDrive mobile** and **WorkDrive TrueSync** application.
- Uploading files in chunks is not supported on the **Desktop Sync** application.

Large file uploads

We have increased the file upload limit to 250 GB for Business Edition users, making it easier to upload large project files.

- **Starter Plan:** Users can upload a single file of up to 10 GB in size
- **Team Plan:** Users can upload a single file of up to 50 GB in size
- **Business Plan:** Users can upload a single file of up to 250 GB in size
- **Zoho One Bundle (WorkDrive):** Users can upload a single file of up to 250 GB in size
- **Zoho Workplace Bundle (WorkDrive):** Users can upload a single file of up to 10 GB in size

Learn more about WorkDrive plans and pricing

Pause and resume

Uploading in chunks enables the resumption of interrupted uploads. For example, if an upload is paused or terminated due to network issues or user intervention, it can be resumed from the last successfully uploaded chunk. This ensures data integrity and eliminates the need to start the entire upload process from the beginning.

Notes:

- Currently, users have the option to manually pause and resume the upload only if the file size is greater than 1 GB.

- If a user pauses the upload or experiences a network issue causing the upload to pause, they must resume it within 7 days. Otherwise, they need to re-initiate the upload process.

Slow internet connectivity

Uploading files in chunks is particularly useful when your internet connection is slow or unreliable. If an upload fails, click on the **Retry** button in the File Upload pop-up window. Only the failed chunks will be re-uploaded here rather than the entire file. This saves time and benefits users with lower bandwidth.