

# **Bug List View**

The Bug List View in Zoho BugTracker provides a clear and organized display of project bugs, allowing you to view, manage, and edit bug details efficiently. It presents all bug fields as columns, making it easy to oversee and modify bug information directly within the view.

# **Global Bug List View**

Global List View displays bugs across all projects.

- 1. Click **Bugs** under the *Overview* section in the left navigation panel to access the Global bugs.
- 2. Click Projects from Group by drop-down to group bugs by project. Each project will be followed by a list of bugs for that project. Click None to view bugs without grouping. This will remove the grouping and display all bugs.

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# **Project Bug List View**

### Access Bug List View

1. Select a project from the Recent Projects section or from the Projects tab in the left navigation panel and then click **Bugs** in the top band.

2. Select List from the drop-down.

#### **Predefined Views**

View bugs based on preset views.

- All Bugs: This view lists all of the bugs in the project, regardless of their status.
- All Open: This view lists all of the open bugs in the project, including overdue and currently due bugs.
- All Closed: This view lists all of the closed bugs in the project.
- My Open: This view lists all of the open bugs that are assigned to the currently logged in user.
- My Closed: This view lists all of the closed bugs that are assigned to the currently logged in user.
- Unassigned: This view lists all of the bugs that are not assigned to any user.
- Overdue & Open: This view lists all of the bugs that are past their due date and yet to be completed.
- Created Today: This view lists all of the bugs that were created on the current day.
- Bugs I Follow: This view lists all of the bugs that the currently logged in user is following.
- Escalated Bugs: This list lists all escalated bugs based on the selected escalation levels.
- Assigned Via Pick List: This view lists all of the bugs that have been assigned via a pick list.
- Bugs Associated to Team: This view lists all of the bugs that are associated with the currently logged in user's team.

#### **Custom Views**

Create Custom Views to display bugs that match specific criteria defined by you.

#### Submit Bug Inline

- 1. Click **Submit Bug** in the cell.
- 2. Enter Bug title and click Enter/return on your keyboard.
- 3. Click on the Bug to open bug details page.

#### **Edit Bug Inline**

1. Click on any field corresponding to the Bug to add or update the bug information.

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### **Bulk Update**

- 1. Hover and check the box corresponding to the Bug(s), then click
- Move: Select Project and click Move to transfer them to another project.
- Delete: Confirm your action and click Delete.
- Link Bugs: Choose the link type and enter bug titles or IDs to connect related bugs.
- Associated Team: Search for the team(s) and click Update to associate it with the bug.
- Assignee: Select a user(s) from the dropdown to assign the bug to that individual.
- Tags: Manage tags by replacing, adding, switching, removing all, or removing selected ones.
- Due Date: Set the due date and time to specify a deadline for bug resolution.
- Status & Workflow: Edit the bug's status and workflow.
- Severity: Indicate the severity level from None, Show Stopper, Critical, Major, or Minor.
- Release Phase: Associate the bug with a specific release phase.
- Affected Phase: Identify the affected phase related to the bug.
- Module: Specify the module where the bug resides.
- Classification: Categorize the bug using None, Security, Crash/Hang, Data Loss, Performance, UI/Usability, Other Bug, or Feature(New), Enhancement.
- Reproducible: Indicate the bug's reproducibility from None, Always, Sometimes, Rarely, Unable, Never Tried, or Not Applicable.
- Flag: Set the bug flag to Internal or External based on its visibility level.

#### Manage Bugs in List View

- 1. Use  $\nabla$  to search for and view bugs filtered by specific bug details.
- 2. Click  $\textcircled{\bullet}$  to start timer for the bug.
- 3. Click  $^{\circ}$  to manage existing linked bugs.

- 4. Click  $\mathscr{I}$  to manage escalations. Colors indicates the level of the escalation.
- 5. Drag and drop the columns to reorder the fields.
- 6. Click + to add fields as columns. click **Create Custom Field** to add a new field. This field name will be reflected in all the projects in the portal.
- 7. Right click on the field title and click
  - Apply Filter to add a filter to the corresponding field.
  - **Insert Column Before** to insert a new column before the selected one.
  - Insert Column After to insert a new column after the selected one.
  - Hide Column to hide the selected column.
- 8. Right click on the Bug and then click
  - **Copy Link** to copy the bug URL to the clipboard.
  - **Follow** to start following the bug and receive updates.
  - **Clone** to create a replica of the bug.
  - **Move** to move the bug to a different project.
  - **Delete** to confirm and delete the bug.
  - **Notification Helper** to access the Notification Helper and check if a user will receive notifications for a particular trigger event.

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