

Send Clipboard Keystrokes

Technicians are generally restricted from copying and pasting a password in the login screen during a remote access session. With the Send Clipboard Keystrokes feature available in Zoho Assist, technicians will now be allowed to copy and paste a password in the respective field during an active remote support session.

How to use Send Clipboard Keystrokes?

- Navigate to assist.zoho.com.
- Make sure you have enabled the Clipboard permission for the site .

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	Your information (for exam card numbers) is private v	nple, passwords or credit when it is sent to this site.	With Zoho Assist-CRM integration, initiate a	remote support session with your contacts and leads directly from Zoho CRM. Learn more	×
Home Contacts	Card numers) is private v Learn more	ovnen it is sent to this site. cts Allow (default) • ds Allow • Allow • Date & Time	Screen O Share My Screen ustomer's screen for troubleshooting. ddress (optional)	START NOW SCHEDULE Sessions History Favorites Session Type Customer	
				i t's empty! Start scheduling remote support sessions.	

- To copy and paste a password during a session, copy the password to be entered.
- Go to the **Session** menu bar available on the left panel of the screen.
- Click the Send Clipboard Keystrokes option to paste the password in the selected field.



• Similarly, click the **Send Clipboard Keystrokes** option from your mobile application to paste the password in the selected field.

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सिर्णेगात Assist						
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Session						

- S Invite Technician
- Send CTRL+ALT+DEL
- Send ALT+TAB
- 📴 Disable Remote Input
- Blank Remote Screen
- Send clipboard strokes

Note:

This feature is not compatible with the Mozilla Firefox web browser.