



Rebranding

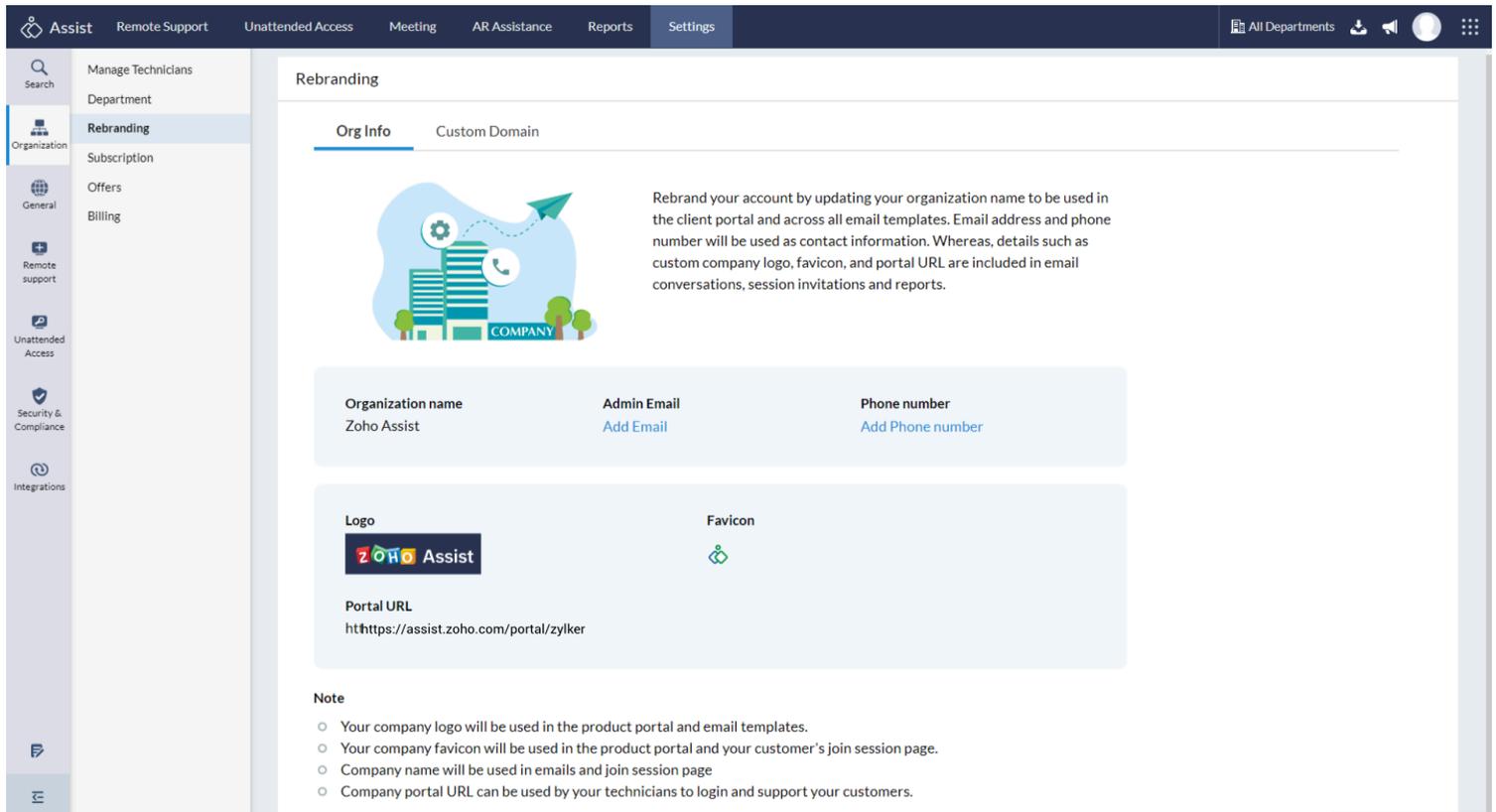
The users with administrative privileges can rebrand Zoho Assist by including their company logo, favicon and name, besides customizing the portal URL.

By making use of this feature you can:

- Upload your company's logo
- Upload your company's favicon
- Change the company name
- Configure the portal URL

Steps

- Navigate to **Settings** and choose the option **Rebranding** under **Organization**.



- Upload your company's Logo by clicking the edit symbol given beside the header **Logo**.

Assist Remote Support Unattended Access Meeting AR Assistance Reports Settings All Departments

Manage Technicians
Department
Rebranding
Subscription
Offers
Billing

Rebranding

Org Info Custom Domain

Rebrand your account by updating your organization name to be used in the client portal and across all email templates. Email address and phone number will be used as contact information. Whereas, details such as custom company logo, favicon, and portal URL are included in email conversations, session invitations and reports.

Organization name	Admin Email	Phone number
Zoho Assist	Add Email	Add Phone number

Logo 	Favicon
-----------------	--------------------

Portal URL
https://assist.zoho.com/portal/zyiker

Note

- Your company logo will be used in the product portal and email templates.
- Your company favicon will be used in the product portal and your customer's join session page.
- Company name will be used in emails and join session page
- Company portal URL can be used by your technicians to login and support your customers.

- Upload your company's favicon by clicking the edit symbol given beside the header **Favicon**.

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- Enter your company's name by clicking the edit symbol given beside the header **Organization name**.

Assist Remote Support Unattended Access Meeting AR Assistance Reports Settings All Departments

Search Manage Technicians Department Rebranding Organization Subscription Offers Billing General Remote support Unattended Access Security & Compliance Integrations

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- Configure your portal URL by entering the URL in the field below the header **Portal URL**.

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 **Note:**

- Logo size should be 120x24 in pixels.
- Favicon size should be 20x20 in pixels.
- Supported file formats are jpg/gif/png/jpeg.
- File size should be less than 500 KB.