



Problem with authorizing new connections

While creating a new connection, did you enter the *Connection name* and click **Authorize**, but nothing happened? It may be your web browser that is blocking an important pop-up window. Most web browsers block pop-up windows for all websites by default to protect you from unwanted spam or redirections. However, you need to allow pop-ups for Zoho Flow (**flow.zoho.com**) in your web browser to authorize a third-party app connection. Please follow the steps below:

Safari

1. Open **Safari**, then click **Safari** in the top-left corner.
2. Navigate to **Preferences > Websites > Pop-up Windows**.
3. Select **Allow** for *flow.zoho.com*.

Google Chrome

1. Open **Chrome**, then click the three dots at the top-right.
2. Navigate to **Settings > Privacy and Security > Site Settings > Pop-ups and redirects**.
3. Under **Allowed to send pop-ups and use redirects**, add *flow.zoho.com*

Firefox

1. Open **Firefox**, then click the three dots at the top right.
2. Navigate to **Preferences > Privacy and Security > Permissions**. Pop-ups might be disabled by default.
3. Click **Exceptions**. Provide *flow.zoho.com* in the **Address or Website** field and click **Save Changes**.

Edge

1. Open **Firefox**, then click the three dots at the top-right.
2. Navigate to **Settings > Site permissions > Pop-ups and redirects**.
3. Under the **Allow** section, add *flow.zoho.com*

Internet Explorer

1. Open **Internet Explorer**, then click **Tools** (the gear icon) at the top-right corner.
2. Navigate to **Internet Option > Privacy**.
3. Under the **Popup Blocker** section, click **Settings**.
4. Enter *flow.zoho.com* into the **Address of websites to allow** field, then click **Add**.