Google Contacts
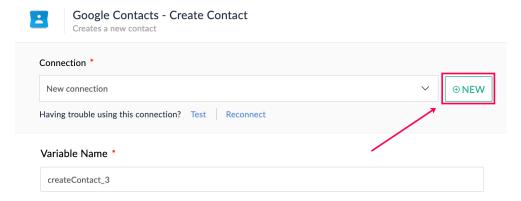
What is Google Contacts?

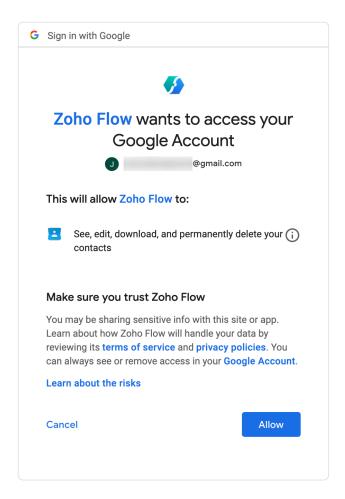Google Contacts is an online address book that lets you manage and access your contacts from anywhere.

How to connect your Google Contacts account to Zoho Flow

1. Select the required trigger or action. If you select a trigger, click **Next**.

2. If there are no other Google Contacts connections in your account, click Connect. Otherwise, click **New connection**.

   Alternatively, you can create a new connection by navigating to **Settings**, then **Connections**. Click **Create connection** and choose **Google Contacts**.

3. Enter a **Connection name** and click **Authorize**.

4. Enter your Google account credentials in the pop-up.

5. Click **Allow** to authorize Zoho Flow to access your account.

API documentation

If you experience any Google Contacts-related errors in your flows or if you wish to learn more about the Google Contacts API, the API documentation can be found here.

Learn how to fix app-specific errors using API documentation

Major changes from the previous version

1. Change in Contact IDs and Label IDs

The format of Contact ID and Label ID values for existing contacts and labels respectively, has changed in the new version.

What to do: Please check whether the new IDs (Contact ID and Label ID) are passed correctly in the Google Contacts triggers and actions. Ensure that you reconfigure them if they are not configured properly. It also applies if you are using Contact ID as the 'Search query' (the unique value with which you can search for a record) in a Fetch action. You should also check whether the ID fields from Google Contacts are mapped correctly in other actions in your flow.

2. 'Group' filter in trigger not available

Due to the new API's limitations, the 'Group' filter in the 'New and updated contact' trigger in the previous version, is no longer available in the new version.

3. Output fields in triggers and actions changed

The output variables you receive from the triggers and actions may have minor changes. Some new fields are also added to the output.

What to do: You can get the output fields received from a trigger or an action using the 'Test and Debug' function in your flow builder. Next, check whether your flow is giving you the expected results. If not, please check the variables mapped to various fields in your flow's triggers and actions.

Triggers and actions available in Zoho Flow

Triggers

Contact created or updated

Use this trigger to add new contacts to your mailing list or add updated information to your customer database.

Label created or updated

Use this trigger to notify you when a new label is created or to start adding new contacts to a newly created label.

Actions

Add contact to label

Use this action to add contacts to separate labels specifically.

Create contact

Create contacts based on new appointments, new spreadsheet rows, and new CRM contacts.

Create label

Use this action to create a new label for your contacts.

Fetch contact

This action lets you fetch the details of an already existing contact.

Update contact

This action lets you update the details of an existing contact based on information from your spreadsheet rows, CRM, mailing list, and more.