Zoho Corporation

General

This section explains primarily about the run-time applications that open at both ends while running a remote session. The functionalities and features regarding the Technician Console and Customer Console are explained here in detail. Run As Service allows you to run Zoho Assist as a service on the remote computer. You can also include crucial information using session notes for both remote support and unattended access sessions

- <u>Technician Console</u>
- <u>Customer Console</u>
- <u>User Access Control</u>
- Run As Service
- Session Notes
- <u>Two-factor authentication</u>
- <u>Privacy settings</u>
- Email Configuration
- Email Templates
- Chat Transcript
- <u>Preferences</u>
- Action Log Viewer