# Elevate to Admin mode

The Zoho Assist software can be run as a user-level or admin-level application on a remote computer. By default, the **Elevate to Admin mode** option is enabled for administrator accounts. Standard account users don't have access to administrator privileges when running the software as an application.

During a remote session, attempting to perform admin-level operations, may cause screen freezing for technicians. To perform these tasks and gain admin privileges, the Assist application must be elevated using the Elevate to Admin mode option.

**Running Zoho Assist as a service provides you with the following benefits:**

- Reboot and reconnect to the session

- Send Alt+Ctrl+Delete command to the remote computer

- Reboot the system in safe mode

- Switch user profiles without locking yourself out of the device.

- Install and run other applications with administrator-level privileges

When providing remote support to remote device using Zoho Assist, there may be instances where certain tasks or system changes require admin mode access. Elevate to Admin mode provides you with additional/elevated privileges to perform more actions on the remote device.

Click here to know more about [Elevate to Admin mode on Windows OS.](#)

 Click here to know more about [Elevate to Admin Mode on MacOS.](#)