

## **Zoho Assist Desktop Plugin**

Desktop plugin helps you to quickly launch a remote support or unattended session right from your desktop. You need not navigate to the website each time you use Zoho Assist. This feature makes setting up the desktop plugin pretty simple.

## Steps

- 1. Go to www.assist.zoho.com.
- 2. Log in to your account using Zoho Assist credentials.
- 3. Click the Download icon  $\bigstar$  present at the top right corner of the homepage.

ZOHO	Assist 🗠	Remote Support	Unattended Access	Meeting	AR Assistance	Reports	Settings			<u>∎</u> My Department 👻	» ٹ	▲ ▲
A Home												
۵		Access Rem	ote Screen 🛛 🔿 S	hare My Sci	een							
Service Queue		To access your remote customer's screen for troubleshooting.										
Contacts		Customer em	ail address (optional	)		STAF	RT NOW	SCHEDULE				
					Sessions	Histor	y Favorites					
		Date & Time	Торіс		Sessio	on Type	Customer					
		It's empty!   Start scheduling remote support sessions.										

4. Choose the App for the required OS under **Desktop Apps for Technician**.

Meeting

## Downloads

Initiate remote support sessions, manage unattended devices, and join sessions more easily with the Zoho Assist desktop or mobile app. Download the Unattended Access installer to configure your device for unattended access.

Category	🖵 Desktop Apps	Mobile / IOT	්් Browser Extensions	
For Technician (Remote Support and Unattended Access)	■ Windows ● Mac ふ Linux	🗰 iOS ⊮- Android		
For Customer (Remote Support)	a Windows	🐞 iOS ≫ Android		
For Customer (Unattended Access)	<ul><li>Windows</li><li>Mac</li><li>Linux</li></ul>	▶ Android		

5. Double click on the downloaded **Zoho Assist installer file**.

6. Once the configuration is over, Zoho Assist login opens up in the desktop plugin.

- 7. Log in using your credentials.
- 8. Now you can start using Zoho Assist as you would on a browser.