Zoho Corporation

Overview

Zoho Assist is a one-stop remote desktop software that provides a seamless connection to PCs, laptops, mobile devices, and servers. It supports anyone working remotely with ease, the session being attended or unattended.

Being a secure cloud-based remote support and remote access software, it offers a plethora of features :

- Connect from Windows, Mac, Android, iOS, Linux, and Chrome OS. Click here to learn more about the system requirements.

- Remote support sessions can be scheduled across various time zones, allowing file transfers up to 5GB.

- The Desktop plugin feature allows you to quickly start a remote support or unattended session directly from your desktop, eliminating the need to visit the Zoho Assist website each time.

- Using the Unattended Remote Access feature, one can control computers from any location, even if the remote client is not physically present.

- The Wake on LAN feature allows you to quickly boot or switch on a remote computer from a full shutdown state.

- With Zoho Assist, one can navigate between multiple monitors without a glitch. You can also remotely reboot the machine at any moment during the session and immediately rejoin without having to terminate the present connection. Learn more.

- Utilizing text, audio, and video chat during a support session gives the impression that you are seated right next to your clients.

- Integrated with leading help desk solutions such as Zoho desk, G Suite, Zendesk, and much more, Assist allows users to customize software, employ unattended access capabilities, and troubleshoot easily.

- With features like Swap Screen, Screen Sharing, and Application Sharing between the technician and customer, Zoho Assist provides a clutter-free zone to collaborate online with your customers in real-time.

- Make use of the Annotate tool to draw, add text and erase. You can interact with your clients easily by guiding them through the steps to resolve their issues on their own, giving them the chance to assist themselves in the future should the need arise.

- Customization is our key and user security is our priority. Zoho Assist, shielded with best-of-class protection provides 256-bit AES encryption with a powerfully built firewall configuration and multi-factor authentication process.

Start your 15-day free trial to learn more about our exhaustive set of features.

- [Setup Zoho Assist](#)
- [Start session](#)
- [Join session](#)
- [Schedule session](#)
- [Invite customer](#)