Zoho Corporation

Customer Widget

This feature provides you with a widget (HTML snippet) that can easily be embedded on your website. It allows your customers to join sessions from your webpage instead of using an email invitation or the join.zoho.com webpage. Your customers can join the session by entering the session ID shared by you over a phone call. This makes it easier for your customers to join sessions, with you maintaining your brand identity.

Steps

- 1. From Zoho Assist home page, go to **Settings**.
- 2. In settings choose **Customer Widget** under **Remote Support**.
- 3. **Copy** the HTML snippet and paste it in your website.

| 🖑 Assi | st Remote Support | Unattended A | Access | Meeting | AR Assistance | Reports | Settings | | All Departments | <u>ئ</u> | ۱ 🌔 | |
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| Q Search | Customer Widget | Cu | ustomer V | Widget | | | | | | | | |
| Organization General Remote support | Self-Service Portal Configuration Announcement Post Session Re-direction | | | | | | mbed it on to your website or blog. Your customers can enter the remote support session ID through this widget to join the session. x" src="https://assist.zoho.com/login/embed-remote-support.jsp" frameborder="0"> | | | | | |
| Unattended Access Security & Compliance | | | | | | | | How it will look like? | | СОР | Y | |
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4. The customer can even join the session by entering the session ID directly from the widget.

| Menu link1 Welcome to MyWebSite Home Page Menu link2 This is a sample web page with Zoho Embed Remote Support. Join Support Session See the zoho remote support form embedded at the left side panel of the page. Enter Session ID You can start a remote support session from your zoho account and give the session id to your customer / client / prospects. Ask them to enter the session id in the embed form in your website and join your session. CONNECT This is how your customer will join your zoho remote support session from your | Website Logo | Website Banner |
|--|----------------------|--|
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| powered by 🚯 🐘 Assist Website. | | |