Zoho Corporation

General

This section explains primarily about the run-time applications that open at both ends while running a remote session. The functionalities and features regarding the Technician Console and Customer Console are explained here in detail. Run As Service allows you to run Zoho Assist as a service on the remote computer. You can also include crucial information using session notes for both remote support and unattended access sessions

- Technician Console

- Customer Console

- User Access Control

- Run As Service

- Session Notes

- Two-factor authentication

- Privacy settings

- Email Configuration

- Email Templates

- Chat Transcript

- Preferences

- Action Log Viewer

https://help.zoho.com/portal/en/kb/assist/user-guide/general/articles/general-set