



Scoring

Once you're done [creating your survey](#), you can set scores for your responses. The scoring feature in Zoho Survey helps weight the responses by assigning a numeric value to each survey response. It can also be used if you're making a quiz and you want to easily calculate the score at the end. The score can be displayed at the end of the survey or sent as an email. [Number](#), [Date/Time](#), and [Slider](#) questions support three comparison operators — greater than, less than, and in between. Scores also support minus values for all questions.

The following question types do not support scoring:

- Ranking
- Email
- Contact Information
- Full Name
- File Upload
- Heading/Description

Note

To check the scores, you can go to the [reports](#) section and look at the individual responses. Each respondent's score will be displayed along with their responses.

The screenshot shows the Zoho Survey Builder interface. At the top, there's a header with the Zoho Survey logo, a department dropdown (My Department), and a user profile icon. Below the header, there's a navigation bar with tabs: EDITOR, SETTINGS, THEMES, HUB, and LAUNCH. The main area is divided into three sections: a sidebar on the left, a central editor, and a preview pane on the right.

Sidebar (QUESTION TYPES):

- Multiple Choice (One Answer)
- Multiple Choice (Many Answers)
- Dropdown (One Answer)
- Dropdown (Many Answers)
- Image Selection
- Rating Scale
- Star Rating
- NPS
- Slider Scale
- Continuous Sum
- Ranking
- Boolean (Yes/No)
- Matrix Choice (One Answer)
- Matrix Choice (Many Answers)
- Matrix Rating Scale

Central Editor:

Page 1 - Untitled

Hey!

Let's check how good you are with the countries of the world, their currencies, and capitals! Take this quiz and see how much you score! :)

First Name [Text Field] Last Name [Text Field]

Email [Text Field]

* What is the capital of Chile?

- ☐ Valparaiso
- ☐ Cerro San Cristobal

Preview Pane:

PAGE (1)

P1

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Note

Learn how to [assign scoring logic](#) to your survey end page and customize it using survey scores. Also, you can set up an [email trigger](#) for survey scores.

To assign scores to your responses:

1. Click **Advanced Options** on the upper-right side of the [survey builder](#).
2. Click **Scoring**. Your questionnaire will be displayed with boxes next to each choice.
3. Enter the scores in the box next to each choice.
4. Click **Save**. To delete the scores you've entered, you have to manually clear the scores for each question.