



# Audit Log

The **Audit log** captures the activities performed within the **Setup** of your FSM organization. This audit log can be viewed at **Setup > Data Administration > Audit Log**.

FSM

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Audit Log

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Audit Log

All actions and events to this organization are recorded in a chronological order

Date

Last 30 days

User

Select User

Sub Type

Select Sub Type

Action

Select Action

Apply Filter

Log Time	Done By	Sub Type	Action
Feb 17, 2023 11:59 AM	lathia@fsmak	BUSINESS_HOURS	UPDATE
Feb 17, 2023 10:44 AM	lathia@fsmak	BUSINESS_HOURS	CREATE
Feb 14, 2023 05:04 PM	lathia@fsmak	DATA_EXPORT	DATA_EXPORT
Feb 14, 2023 05:04 PM	lathia@fsmak	DATA_EXPORT	DATA_EXPORT
Jan 27, 2023 12:49 PM	lathia@fsmak	WORKTYPES	CREATE
Jan 27, 2023 12:49 PM	lathia@fsmak	WORKTYPES	UPDATE
Jan 27, 2023 12:49 PM	lathia@fsmak	WORKTYPES	UPDATE
Jan 27, 2023 12:49 PM	lathia@fsmak	WORKTYPES	UPDATE

< 1 >

50 Records per page

Click on an entry to see the details.

The screenshot shows the Zoho FSM Audit Log interface. The left sidebar contains the 'Setup' menu with options like General, Workforce, Field Service Settings, Customization, Email, Automation, Billing, Data Administration, and Developer Space. The 'Audit Log' option is selected. The main area displays the 'Audit Log' table with columns for Date, User, and Sub Type. The right panel shows 'Log Details' for a specific entry, including 'Current Log Information' and 'Updated Business Hours Detail'.

## Filters

Any of the following filters can be applied along with the **Date** filter to obtain the audit log entries:

- User
- Sub Type
- Action

### Date Filter

The date filter will have the following values:

- Today
- Yesterday
- Last 7 days
- Last 30 days
- Specific date - Any date within the previous 60 days
- Custom Range - Any date range within the previous 60 days

### User Filter

The user filter will list all the active users.

### Sub Type Filter

The **Sub Type** filter lets you choose the feature or the setting that the user chooses to perform an [action](#) on. The following table lists the values of the sub type filter, and the corresponding feature or the setting.

Name	Description
Org Details	Setup > General > Organization Details
Business Hours	Setup > General > Business Hours
Currency	Setup > General > Currency
Users	Setup > Workforce > Users
Crew	Setup > Workforce > Crew
Service Territories	Setup > Workforce > Service Territories
Skills	Setup > Workforce > Skills
Other Settings	Setup > Field Service Settings > Other Settings
Status Settings	Setup > Customization > Status Settings
Field Updates	Setup > Automation > Field Updates
Billing Setup	Setup > Billing > Setup
Data Export	Setup > Data Administration > Data Export
APIs	<ul style="list-style-type: none"><li>• Setup &gt; Developer Space &gt; APIs</li><li>• FSM REST API calls</li></ul>
Data Import	Data import in modules
Holidays	Setup > General > Holidays
Webhooks	Setup > Automation > Webhooks
Email Notifications	Setup > Automation > Email Notifications
Workflow Rules	Setup > Automation > Workflow Rules
Reports	Reports menu
Functions	Setup > Automation > Functions
Standalone Functions	Setup > Developer Space > Standalone Functions

## Action Filter

The **Action** filter will have the values that the user can perform on the feature or the setting in the [sub type](#) filter.

- Create
- Update
- Delete
- Enable
- Disable
- Data Import

- Data Export