



# Creating Zoho CRM Meeting for Routes and Stops

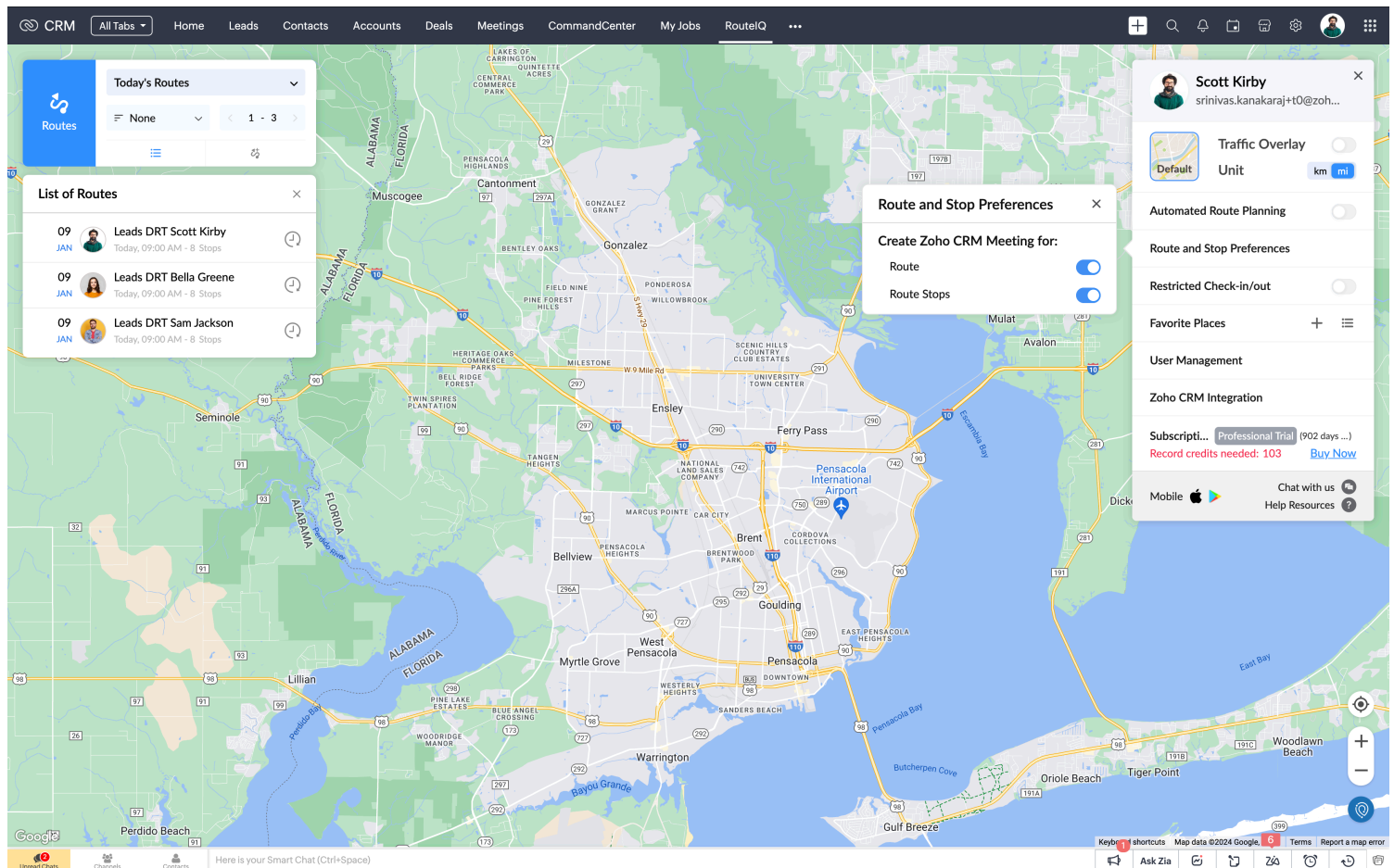
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RouteIQ can automatically create meetings in Zoho CRM for routes and stops when created in RouteIQ and view them in your calendar. With this, you can block the time when you will be visiting customers or traveling to prevent overlapping in planning other meetings.

## Enable Zoho CRM Meetings for Routes and Stops

1. Open the RouteIQ settings menu
2. Click on Route and Stop Preferences
3. Here you can select between routes, route stops or both.



## How are the meetings shown in Zoho CRM?

1. In the Meetings module
2. In the Zoho CRM Calendar

### List View

ContactsAccountsDealsMeetingsCommandCenterMy Jobs...

Create Meeting

Map View

Actions

Routes

Stops

100 Records Per Page

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| <input type="checkbox"/> | Title  | All |  | From*                |  | To                   |  | Related To     |  |
|--------------------------|--|-----|--|----------------------|--|----------------------|--|----------------|--|
| <input type="checkbox"/> | RIQ_RT - Leads DRT Scott Kirby                     |     |  | Jan 2, 2024 09:00 AM |  | Jan 2, 2024 05:31 PM |  |                |  |
| <input type="checkbox"/> | 1. Amy Rogers - Leads DRT Scott Kirby - RIQ_ST     |     |  | Jan 2, 2024 09:08 AM |  | Jan 2, 2024 10:08 AM |  | Amy Rogers     |  |
| <input type="checkbox"/> | 2. Anna Bailey - Leads DRT Scott Kirby - RIQ_ST    |     |  | Jan 2, 2024 10:10 AM |  | Jan 2, 2024 11:10 AM |  | Anna Bailey    |  |
| <input type="checkbox"/> | 3. Jacob Morales - Leads DRT Scott Kirby - RIQ_ST  |     |  | Jan 2, 2024 11:12 AM |  | Jan 2, 2024 12:12 PM |  | Jacob Morales  |  |
| <input type="checkbox"/> | 4. Ryan Stewart - Leads DRT Scott Kirby - RIQ_ST   |     |  | Jan 2, 2024 12:14 PM |  | Jan 2, 2024 01:14 PM |  | Ryan Stewart   |  |
| <input type="checkbox"/> | 5. Gary Cook - Leads DRT Scott Kirby - RIQ_ST      |     |  | Jan 2, 2024 01:18 PM |  | Jan 2, 2024 02:18 PM |  | Gary Cook      |  |
| <input type="checkbox"/> | 6. Cynthia Morris - Leads DRT Scott Kirby - RIQ_ST |     |  | Jan 2, 2024 02:20 PM |  | Jan 2, 2024 03:20 PM |  | Cynthia Morris |  |
| <input type="checkbox"/> | 7. Angela Ortiz - Leads DRT Scott Kirby - RIQ_ST   |     |  | Jan 2, 2024 03:22 PM |  | Jan 2, 2024 04:22 PM |  | Angela Ortiz   |  |
| <input type="checkbox"/> | 8. Eric Morgan - Leads DRT Scott Kirby - RIQ_ST    |     |  | Jan 2, 2024 04:31 PM |  | Jan 2, 2024 05:31 PM |  | Eric Morgan    |  |

- The meeting record for the route has naming format: "RIQ\_RT" + route name

The meeting record for the stops has the naming format: **stop position** + **record name** + **route name** + "RIQ\_ST"

- Custom views and filter can be created for routes with starts with criteria "RIQ\_RT" and for stops by using ends with "RIQ\_ST"

Calendar View

Single user week view

CRM

All Tabs

HomeLeadsContactsAccountsDealsMeetingsCommandCenterMy JobsGoogle AdsFeeds

My Meetings,Calls and Appointme...

DayWeekMonth

CreateOptions

December 18 - 24, 2023

<Today>

|      | 18 Monday | 19 Tuesday                           | 20 Wednesday                              | 21 Thursday                               | 22 Friday                    | 23 Saturday | 24 Sunday |
|------|-----------|--------------------------------------|---|---|------------------------------|-------------|-----------|
| 8am  |           |                                      |   |   |                              |             |           |
| 9am  |           | RIQ_RT - Leads ...<br>9 am - 4:28 pm | RIQ_RT - Leads ...<br>9 am - 2:18 pm      | RIQ_RT - Leads ...<br>9 am - 1:16 pm      | RIQ_RT - ...<br>9 am         |             |           |
| 10am |           |                                      | 1. Stephanie G...<br>2. Dorothy Mitc...   | 1. Kathleen Mur...<br>2. Stephen Ree...   | 1. Mellisa...<br>2. Steph... |             |           |
| 11am |           |                                      | 3. Kimberly Wri...<br>4. Steven King ...  | 3. Laura Diaz - L...                      | 3. Dorot...<br>4. Kimbe...   |             |           |
| 12pm |           |                                      | 5. Carol Baker - ...<br>6. Kenneth Ada... | 4. Kenneth Ada...<br>5. Carol Baker - ... | 5. Brian ...<br>6. Steve...  |             |           |
| 1pm  |           |                                      | 7. Kathleen Mur...<br>8. Stephen Ree...   | 6. Dorothy Mitc...<br>7. Stephanie G...   | 7. Carol ...<br>8. Kenne...  |             |           |
| 2pm  |           |                                      | 9. Laura Diaz - ...                       |   | 9. Jessic...<br>10. Jame...  |             |           |
| 3pm  |           | 11. Dorothy Mit...                   |   |   | 11. Eric Morgan - Lead...    |             |           |
| 4pm  |           | 12. Stephanie ...                    |   |   | 12. Kathleen Murphy ...      |             |           |
| 5pm  |           | 13. Mellisa Rob...                   |   |   | 13. Stephen Reed - Le...     |             |           |
| 6pm  |           |                                      |   |   | 14. Cynthia Morris - L...    |             |           |
| 7pm  |           |                                      |   |   | 15. Laura Diaz - Leads ...   |             |           |
| 8pm  |           |                                      |   |   |                              |             |           |
| 9pm  |           |                                      |   |   |                              |             |           |
| 10pm |           |                                      |   |   |                              |             |           |
| 11pm |           |                                      |   |   |                              |             |           |

Unread Chats

Channels

Contacts

Here is your Smart Chat (Ctrl+Space)

1

Ask Zia

Multi user day view

CRM

All Tabs

HomeLeadsContactsAccountsDealsMeetingsCommandCenterMy JobsGoogle AdsFeeds

Bella Greene and 2 more

DayWeekMonth

CreateOptions

Tuesday, January 2, 2024

<Today>

|  | 9 am  | 10 am                           | 11 am                           | 12 pm                          | 1 pm                          | 2 pm                          | 3 pm                          | 4 pm             |
|--|---|---------------------------------|---------------------------------|--------------------------------|-------------------------------|-------------------------------|-------------------------------|------------------|
| <div><div>9</div><div>Bella Greene</div></div> | RIQ_RT - Leads DRT Bell..<br>1. Kathi... 9:09 am - 10:09 am | 2. Steph... 10:10 am - 11:10 am | 3. Nicho... 11:12 am - 12:12 pm | 4. Shirl... 12:16 pm - 1:16 pm | 5. Jonat... 1:19 pm - 2:19 pm | 6. Laura... 2:23 pm - 3:23 pm | 7. Denni... 3:38 pm - 4:38 pm | 8. Jack ..       |
| <div><div>9</div><div>Sam Jackson</div></div>  | RIQ_RT - Leads DRT Sam..<br>1. Heath... 9:21 am - 10:21 am  | 2. Maria... 10:25 am - 11:25 am | 3. Jerry... 11:29 am - 12:29 pm | 4. Janet... 12:38 pm - 1:38 pm | 5. Cathe... 1:42 pm - 2:42 pm | 6. Raymo... 2:46 pm - 3:46 pm | 7. Frank... 3:54 pm - 4:54 pm | 8. Ben           |
| <div><div>9</div><div>Scott Kirby</div></div>  | RIQ_RT - Leads DRT Scot..<br>1. Amy R... 9:08 am - 10:08 am | 2. Anna .. 10:10 am - 11:10 am  | 3. Jacob... 11:12 am - 12:12 pm | 4. Ryan .. 12:14 pm - 1:14 pm  | 5. Gary ... 1:18 pm - 2:18 pm | 6. Cynth... 2:20 pm - 3:20 pm | 7. Angel... 3:22 pm - 4:22 pm | 8. Eric ... 4:31 |